

Simplify the Broadband Switching Process with iconectiv UK Limited as Your Managed Access Provider (MAP)



Focus on Customer Experience to Onboard New Customers

As the United Kingdom ensures that consumers can easily switch broadband communications providers, you have a unique opportunity to secure new customers with your innovative services and offerings. As you focus on customer acquisition, let iconectiv UK Limited help you gain new customers. With iconectiv UK Limited as your Managed Access Provider (MAP), you can simply, seamlessly and securely adhere to the Ofcom regulatory switching requirements.

Leave the Switching Process to Us

As a registered MAP with TOTSCo, iconectiv UK Limited is authorised to provide Full Management and Technical MAP services for residential broadband switches. To help broadband communications providers of all sizes comply with the Ofcom switching regulations for the switching of business services, iconectiv will expand its successful MAP services to simultaneously support business switching.

Making the Right Managed Access Provider Choice for Your Switching Needs

With extensive expertise in developing, deploying, implementing and managing gateways on five continents, and supporting over 5,000 enterprise customers, iconectiv UK Limited is the ideal local MAP for your business.

iconectiv UK Limited's high-touch, white-glove service along with its expert project management and engineering staff will help you choose and implement the right business switching solution or add business switching to your residential switching solution. With the iconectiv UK MAP experience, we have proven a switching solution that meets your integration, implementation and performance requirements. The iconectiv team will work with you from the time the agreement is in place through commercial launch and provide ongoing 24x7 lifecycle support. Throughout the entire process, you can continue to rely on iconectiv UK Limited to be a valued and trusted partner.

Benefits of iconectiv UK Limited as Your Managed Access Provider

Flexibility

- Low-cost, cloud-based multi-tenant platform
- Allows for switches via a web-based GUI portal or API
- Message validation via either API or a flat file import

Efficiency

- Reduces capital and operating expenses
- Eliminates in-house solutions
- Drives faster time-to-revenue via quick and error-free switching
- Sends SMS or email notifications when a switching message needs attention
- Coordinates with back-office systems
- Includes full range of reports
- Tracks and manages all industry updates

Confidence

- Solutions that are based on best practices and meet all national requirements
- 100% compliant with the Ofcom regulation
- Proactive monitoring, management and maintenance of all updates
- Continuously and seamlessly manage the switching process while providing a smooth switching experience for customers
- World leader in developing, deploying, implementing and managing communications service-switching gateways
- Operating in the UK for 40+ years

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Feature Set and Services for iconectiv Managed Access Gateway for Business Switching

UK cloud-based, high-availability, multi-tenant platform with production, disaster recovery and test environments included



Support

- 24x7 platform operations and monitoring
- Experienced customer support team
- Program Management implementation support
- Single Point of contact for all technical, contractual and billing queries
- Comprehensive Integration and Go-Live Test Plans
- Communications Provider user Documentation
- Communications Provider onboarding including 3rd party platforms, as needed



Compliance

- 100% compliant with Ofcom regulation
- Compliance with GPLB performance requirements and security protocols
- Keep current with latest process requirements for simple and complex business switching flows
- Secure File Transfer Protocol (SFTP) data upload for LBCP compliance to switch matching validations



Accessibility

- Secure REST API for CRM/BSS integration and support
- Web-based GUI/portal
- REST API and GUI can be used simultaneously for GBCP or LBCP messages
- Self-service for user administration capabilities



Reporting

- SMS and/or email notification alerts for LBCP messages
- Role-Based Switching Notifications
- Online and download Reporting data
- Security, data protection, business continuity and disaster recovery plans included

about iconectiv

Your business and your customers need to confidently access and exchange information simply, seamlessly and securely. iconectiv's extensive experience in information services, digital identity and numbering intelligence helps you do just that. In fact, more than 5K customers rely on our data exchange platforms each day to keep their networks, devices and applications connected and 2B consumers and businesses protected. Our cloud-based information as a service network and operations management and numbering solutions span trusted communications, digital identity management and fraud prevention. iconectiv UK Limited is a direct subsidiary of iconectiv. For more information, visit www.iconectiv.com Follow us on X and LinkedIn.

make the connection

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